

Production Technician (AV)

Introduction:

The Production Technician (AV) sits within the technical delivery team at 21CC Group and is responsible for the preparation, installation, operation and maintenance of technical equipment across our events. Working closely with our Technical Production Managers and wider delivery team, this role supports day-to-day technical delivery, ensuring the right equipment is prepared, deployed and operated on site to a high standard. This is a hands-on role, primarily based on site and in the warehouse (approx. 90%), with some office-based activity (approx. 10%) as required, supporting build, operation and de-rig across a wide range of live events.

Company Director → Production Director → Head of Technical Production → Delivery Team

The Company:

21CC Group is a leading technical production and AV company delivering creative and specialist solutions across live events, festivals, public-realm installations and brand activations across the UK. Founded in 2000, we are a fully integrated event management and technical service delivery business, working across projects ranging from large-scale public events to corporate functions. With a focus on quality, safety and well-planned delivery, we pride ourselves on strong technical capability, professionalism and a collaborative team culture.

Role Overview:

As a Production Technician, you will be responsible for the technical aspects of event production, including the installation, operation, and maintenance of audio, lighting, AV, rigging, and special effects equipment. You will work closely with creative and event teams to ensure the technical delivery meets the highest standards, while being proactive in your approach to problem-solving and continuous improvement.

Key Responsibilities:

- Technical Requirements & Event Preparation:
 - Assist with the preparation and installation of technical equipment across a variety of services, including AV, audio, lighting, rigging, and special effects.
 - Support with the maintenance, servicing, and testing of technical equipment
 - Collaborate with in-house teams to ensure technical requirements are met
 - Attend site visits to assess technical needs and support planning of events
- Event Delivery & On-Site Operations:
 - Work on-site to assist with rigging and de-rigging, ensuring timely setup and set down.
 - Operate technical equipment during events, providing support to others.
 - Troubleshoot any technical issues that arise during events
 - Assist with post-event evaluations to improve processes and identify areas for future technical development.
- Team Collaboration & Support:
 - Collaborate with other team members, suppliers, and contractors to ensure all technical services are delivered to a high standard.
 - Assist in training junior staff on technical equipment and operational processes.
 - Support with tasks and contributing to overall team success.
- Health & Safety & Compliance:
 - Follow health and safety protocols during all stages of event delivery, ensuring a safe working environment for all team members.

- Contribute to the preparation of risk assessments and method statements for events and technical services.
- Equipment Management & Resource Support:
 - Prepare and maintain technical equipment, ensuring it is ready for use and meets safety standards.
 - Assist with inventory management, ensuring all equipment is accounted for

Your Expertise:

- Strong background in technical event production, including AV audio, lighting, and rigging.
- Experience in the maintenance and servicing of event production equipment.
- Familiarity with working on-site and in fast-paced, live event environments.
- Ability to work collaboratively with internal teams, suppliers, and contractors to deliver high-quality technical services.
- Strong problem-solving skills, with the ability to resolve technical issues effectively.
- A full UK driving license and car are essential.

The Ideal Candidate:

- Adaptable & Proactive: You thrive in a dynamic environment and are always ready to take on new challenges and learn new skills.
- Team Player: You work well within a team, supporting colleagues and collaborating effectively to meet event objectives.
- Technically Skilled: You have a hands-on approach and possess a strong understanding of the technical aspects of event production.
- Health & Safety Focused: You are committed to maintaining a safe work environment and following health and safety regulations on-site.
- Client-Focused: You understand the importance of delivering high-quality service that meets the expectations of clients and stakeholders.

Additional Skills:

- Strong organisational, multitasking, and time management abilities.
- Familiarity with industry-standard software (e.g., Current RMS, Wysiwyg, Resolume, etc.).
- Willingness to work evenings and weekends on event sites as required.
- A positive attitude and the ability to manage stress and high-pressure situations effectively.

Employee Benefits:

- Flexible working hours.
- TOIL / paid overtime in line with company policy.
- 30 days of holiday per year (including bank holidays, with 5 allocated by the company), plus one additional day's leave for your birthday each year.
- Private Healthcare Scheme.
- Company Life Insurance Scheme.
- Company pension scheme.
- Access to ongoing training, development opportunities, and industry events.
- Discretionary bonus scheme, based on company performance

Salary:

- Base Salary is £30,000 to £34,000 depending on experience and seniority.
- Based on a full-time 40-hour working week across Monday to Sunday, including evenings as required, and with 2 days off a week.
- Annual salary review in line with company policy.
- We're open to discussing salary for exceptional candidates with the right experience.